



CLINICAL PAYMENT, CODING AND POLICY CHANGES

NEW POLICY UPDATES – EFFECTIVE FEBRUARY 15, 2020:

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below chart of upcoming new policies.

The change below is effective for dates of service beginning February 15, 2020:

Pharmacy Medical Duplicates

Identifying duplicate payments for the same treatment made on both a member's medical benefit and pharmacy benefit. Identifying scenarios where a drug was filled at the specialty pharmacy and shipped to the doctor's office. The medication administered to the patient at the doctor's office was supplied by the specialty pharmacy and not purchased by the doctor's office. The drug was erroneously billed by the doctor's office on the medical benefit and reimbursed in error.

Questions?

You can call Provider Relations at 1-866-638-1232 for help.